

# Full Length Hoop Step Part No. A3224

RAM DEC

Fits: 2010 - Current Dodge Ram 2500 / 3500 Crew Cab 8' Bed





REMOVE CONTENTS FROM BOX. VERIFY ALL PARTS ARE PRESENT.



READ INSTRUCTIONS CAREFULLY BEFORE STARTING INSTALLATION.



DO NOT OVER TORQUE. STANDARD OPERATING LOAD FOR TIGHTEN BODY MOUNT NUTS & BOLTS VARIES FROM **45** TO **65** FOOT POUND.







30-40 min

Cutting Not Required

Drilling Not Required



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POLISHED STAINLESS STEEL – LIMITED LIFETIME POWDER COATED BLACK – 3 YEARS

Bolt Kit				
PARTS LIST:				
Qty	Part Description	Qty	Part Description	
12	3/8" x 1" Hex Bolts	12	3/8" Threaded Clips	
12	3/8" Washers			

### **Tools Needed**

Socket Set	
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# **INSTALLATION PROCEDURE:**

- Step 1. Locate the driver's side Nerf Step; the shorter tail bend will be toward the front of the vehicle (see figure 2).
- <u>Step 2.</u> Starting with the driver's side, locate the six factory mounting hex holes, which are positioned on the vertical wall of the floor pan below each door. Hex holes are arranged in sets of two, front, middle, and rear of vehicle.
- <u>Step 3.</u> Locate the 3/8" threaded clips. Above each pair of hex holes find a rectangular opening. Slide two clips in each opening, positioning the clips so that the threads are visible through each hex hole (see figure 1).
- **Step 4**. Align the Nerf Step brackets with each of the three sets of holes. Start a 3/8" x 1" hex bolt with washer through each bracket and into the threaded clip. Hand-tighten at this time.
- <u>Step 5</u>. Starting with the front, push the Nerf Step up toward the pinch weld, and torque the forward most bolt to 15 20 ft. lb. Level the Nerf Step with the pinch weld, and torque the rear most bolt. Torque all remaining bolts to 15 20 ft. lb.
- <u>Step 6</u>. Repeat steps 1 through 5 on passenger's side.



Figure 2

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#### PRODUCT CARE

- Periodically check the product to ensure all fasteners are tight and components are intact.
- Regular waxing is recommended to protect the finish of the product.
- Use ONLY Non-Abrasive automotive wax. Use of any soap, polish or wax that contains an abrasive is detrimental and can scratch the finish leading to corrosion.
- Aluminum polish may be used to polish small scratches and scuffs for Stainless Steel finish.
- Mild soap may be used to clean the product for both Stainless Steel and Black finish.

## FAQ's

#### 1. Hardware's are not of correct size.

In GMC / Chevrolet truck model 2006 & up, customer needs to reuse the factory body bolts to install the bracket. If your vehicle is not GMC / Chevrolet 2006 & up, ensure that holes are not partially covered with any plastic grommet or rust? If it is, remove the plastic grommet & rust from the thread holes & re-try the installation.

2. Mounting Bracket are not getting Installed properly.

In some cases Illustration images shown in Installation manual may not be the exactly same as per actual vehicle images ,also if Driver / Passenger side mounting brackets are very identical in the design, suggest referring Parts Identification guide to avoid fitment issue.

3. Products are thumping / rattling after installation.

Ensure that all required mounting brackets / hardware's are installed & tighten correctly. Suggest using white lithium / regular grease between the metal to metal contact surfaces.

4. Side Bar is not aligning with vehicle / Step Pads are not aligning with vehicle doors.

Side bar may be interchanged or mounting brackets are not installed at the correct position in the vehicle. Refer Parts identification guide.

5. Missing / Excess Hardware.

Recheck hardware count as per the part list.

6. Product not installing properly.

Ensure make model year, cab length and bed size of your vehicle is listed in the application. All installation steps are followed correctly.

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